**New API Project (Requestor) - User Stories**

1. As an internal/external/EIP team user, I want to access the “API Project List” page to request a new API project.
2. As an internal/external/EIP team user, I want to request a new API project by clicking the "Add New Submission" button in the API Project List.
3. As an internal/external/EIP team user, I want to fill in the details needed in the API submission page and submit my request so that it can be processed.
4. As an internal/external/EIP team user, I want to view the status of my request in the submitted list so that I can track its progress.
5. As an internal/external/EIP team user, if my request is rejected, I want to go back to the submission page and resubmit my request by editing it.
6. As an external user, I want to have access to the same API project submission page even though I have less access compared to internal users.
7. As an internal/external/EIP team user, I would like to view the request if it's pending approval.

*Condition 1: Purpose of Request - Budgeting: User Story ends at the top*

*Condition 2: Purpose of Request - Implementation*

**New API Project (Admin Approval)**

1. As a requestor, I want to see the status of my approval so that I know where I stand in the process.

1. As an admin, I want to be able to view the logs of a request so that I can see the history of its approvals and rejections.

1. As an admin, I want to view the new API project list so that I can verify the details of the request.

1. As an admin, I want to approve or reject a request based on the requirements and remarks I enter so that I can make informed decisions.

1. As a requestor, I want to be able to see the remarks in the logs in case of rejection so that I can make necessary changes to my request.

1. As an admin, I want to verify the service registry before approving a request so that I ensure that all necessary services are in place.

1. As a designer, I want to be able to approve the remaining process once the admin has approved the request so that I can finalize the project.

**New API Project (Designer Approval)**

1. As a designer, I want to fill in the add new business service form and add a new life cycle management form so that I can provide all necessary information for the approval process.

1. As a designer, I want to review the LCM list for pending approvals so that I can take action on the requests.

1. As a designer, I want to view the request details and forms filled up so that I can make informed decisions.

1. As a designer, I want to be able to edit, reject, or approve a request based on the information provided so that I can ensure quality control.

1. As a requestor, I want to be able to see the remarks in the logs in case of rejection by the designer so that I can make necessary changes to my request.

1. As a developer, I want to be able to proceed with the approval process once the designer has approved the request so that I can start implementing the project.

**New API Project (Developer Approval)**

1. As a developer, I want to check the requirements and give necessary remarks before approving the request so that I can ensure that everything is in order.

1. As a developer, I want to perform load tests and benchmarking so that I can ensure the project will function efficiently.

1. As a developer, I want to perform SIT testing and enter the remarks so that I can ensure the project meets the requirements.

1. As a developer, I want to perform UAT testing and enter the remarks so that I can ensure the project meets the user requirements.

1. As a developer, I want to perform Staging/Production testing and enter the remarks so that I can ensure the project will function properly in a live environment.

1. As a developer, I want to approve the request after completing all the testing phases so that the process can be completed.

1. As a requestor, I want to see the status of the process flow in the API submission dashboard so that I know when the process is completed.

**Service Inventory Module - User Stories**

**User Stories for Internal API:**

1. As an internal user, I want to be able to view the internal service inventory list so that I can see all available services.

* When I enter the dashboard, I expect to see the internal service inventory list.
* I should be able to view the details of a service by clicking the "View" button.
* I should be able to search for a service using the Search bar.
* I should be able to customize the view by selecting the number of items per page from the drop-down.

1. As an internal user, I want to be able to report issues or provide feedback on a service so that the relevant team can be informed.

* When I click the "View" button on a service, I expect to see the details of the service.
* I should be able to report an issue by clicking the "Report Issue" button.
* I should be able to submit my feedback by clicking the "Feedback" button.
* I should be able to return to the internal inventory list page by clicking the "Back" button.

**User Stories for Admin Access:**

1. As an admin, I want to be able to view the internal service inventory list and pending approvals so that I can manage the services.

* When I enter the dashboard, I expect to see the internal service inventory list and pending approvals.
* I should be able to view the details of a service by clicking the "View" button.
* I should be able to search for a service using the Search bar.
* I should be able to customize the view by selecting the number of items per page from the drop-down.

1. As an admin, I want to be able to approve or reject requests, edit or duplicate service details so that I can manage the services effectively.

* When I click the "View" button on a service, I expect to see all the service details.
* I should be able to approve or reject requests.
* I should be able to duplicate the service details by clicking the "Create as New" button.
* I should be able to edit the service details by clicking the "Edit" button.
* I should be able to report an issue by clicking the "Report Issue" button.
* I should be able to submit my feedback by clicking the "Feedback" button.
* I should be able to return to the internal inventory list page by clicking the "Back" button.

**User Stories for Team Access:**

1. As a team member, I want to be able to view the internal service inventory list and rejected requests so that I can see all available services.

* When I enter the dashboard, I expect to see the internal service inventory list and rejected requests.
* I should be able to view the details of a service by clicking the "View" button.
* I should be able to add a new internal service inventory.
* I should be able to search for a service using the Search bar.
* I should be able to customize the view by selecting the number of items per page from the drop-down.

1. As a team member, I want to be able to duplicate, edit, or report issues on a service so that the relevant team can be informed.

* When I click the "View" button on a service, I expect to see all the service details.
* I should be able to duplicate the service details by clicking the "Create as New" button.
* I should be able to edit the service details by clicking the "Edit" button.
* I should be able to report an issue by clicking the "Report Issue" button on the app.
* As a user, I want to easily report any issues I encounter while using the app, so that the company can quickly resolve them and improve my experience. By clicking the "Report Issue" button, I should be able to quickly and efficiently submit a detailed report of the problem, without having to navigate through multiple menus or pages.

**User Stories for External Services:**

1. As an internal user, I want to be able to view the external service inventory list so that I can see what services are available.
2. As an internal user, I want to be able to view service details by clicking "View" so that I can understand the service better.
3. As an internal user, I want to be able to search the external service inventory list so that I can easily find the service I need.
4. As an internal user, I want to be able to customize my view of the external service inventory list so that I can view the information in a way that makes sense to me.
5. As an internal user, I want to be able to report issues or provide feedback on a service so that I can help improve it.
6. As an admin, I want to be able to approve or reject requests for external services so that I can manage which services are available to users.
7. As an admin, I want to be able to duplicate service details so that I can quickly create new services with similar information.
8. As an admin, I want to be able to edit the contents of service details so that I can keep the information up-to-date.
9. As a team user, I want to be able to add new internal service inventory so that I can expand the available services.
10. As a team user, I want to be able to view rejected requests for external services so that I can understand why certain services are not available.

**User Stories for Certificates:**

1. As an admin, I want to be able to view certificate details so that I can understand the certificate information.
2. As an admin, I want to be able to edit the certificates list so that I can manage which certificates are available.
3. As a team user, I want to be able to add new certificates to the list so that I can expand the available certificates.
4. As a team user, I want to be able to view rejected certificate requests so that I can understand why certain certificates were not approved.
5. As a team user, I want to be able to edit the details of a rejected certificate request so that I can resubmit it for approval.
6. As a team user, I want to be able to edit the expiry date of a certificate so that I can keep the certificate information up-to-date.

**Onboarding**

**First time user for Partner Onboarding:**

1. As a first-time user, I want to fill in my business details in the 'Entity Details' form on the Partner Onboarding page, so that I can complete my merchant onboarding request.
2. I want to be directed to the 'Application Details' page after filling in my business details, so that I can fill in the form accordingly and complete my merchant onboarding request.
3. I want to be able to see my merchant onboarding request status and details in the dashboard after clicking 'Next' on the 'Application Details' page, so that I can monitor the status of my request.
4. In case my request is pending, I want to be able to upload my public key for admin approval, so that my request can be approved and I can complete my merchant onboarding.
5. I want my merchant onboarding request status to change to 'Pending' after uploading all the required documents, so that it can be approved by the admin.
6. I want my merchant onboarding request status to change to 'UAT' after it has been approved by the admin, so that I can proceed with user acceptance testing.

**Registered user for Partner Onboarding:**

1. As a registered user, I want to see my 'Entity Details', 'Primary Business Contact Details', and 'Primary Technical Contact Details' in the 'Your Detail' tab in the dashboard page, so that I have access to my previous details.
2. I want to be able to register a new application by going to the 'Your Application' tab in the dashboard page and clicking on the 'Register New Application' button, so that I can complete my merchant onboarding request.
3. I want to be directed to the 'Application Details' page after clicking 'Register New Application', so that I can fill in the form accordingly and complete my merchant onboarding request.
4. I want to be able to see my merchant onboarding request status and details in the dashboard after clicking 'Next' on the 'Application Details' page, so that I can monitor the status of my request.
5. In case my request is pending, I want to be able to upload my public key for admin approval, so that my request can be approved and I can complete my merchant onboarding.
6. I want my merchant onboarding request status to change to 'Pending' after uploading all the required documents, so that it can be approved by the admin.
7. I want my merchant onboarding request status to change to 'UAT' after it has been approved by the admin, so that I can proceed with user acceptance testing.

**Internal Channel Onboarding:**

1. As a normal user, I want to see the 'Channel Service Rejected List' and 'Channel Service List' in the Channel Onboarding dashboard page, so that I have access to the status of my channel services.
2. As an admin user, I want to see the 'Channel Service Pending Approval List' and 'Channel Service List' in the Channel Onboarding dashboard page, so that I have access to the status of pending channel services.
3. I want to be able to add a new service by clicking on the 'Add New Channel Service' button and filling in the form accordingly, so that I can complete my internal channel onboarding.
4. I want to be directed back to the dashboard after clicking 'Submit' on the 'Add New Channel Service' form, so that I can monitor the status of my channel service.
5. I want to be able to view my 'Channel Details' by clicking on the 'View' action button in the 'Channel Service List'